

Terms and Conditions
AEON Credit Service (M) Berhad
Parents Day Campaign 2023 (“Campaign”)

1.0 CAMPAIGN PERIOD

- 1.1 This Parents Day Campaign is organized by AEON Credit Service (M) Berhad (“AEON Credit”) and will commence from 1st June 2023, 12.00am to 31st July 2023, 11.59pm, both dates inclusive (“**Campaign Period**”).
- 1.2 By entering and participating in this Campaign, you are deemed to have read, understood and agreed to be bound by all the terms and conditions below (“**Terms and Conditions**”).

2.0 ELIGIBILITY

- 2.1 This Campaign is open to all **Malaysian citizens** who have applied “**AEON Credit’s Objective Financing/ General Easy Payment (OF)**” Scheme for the purchase of any products nationwide from any participating merchants during the Campaign Period. (“**Eligible Customer**”).
- 2.2 Permanent, temporary and/or contract staff or employees of AEON Credit are not eligible to participate in this Campaign.

3.0 QUALIFYING CONDITIONS

- 3.1 To participate in this Campaign, Eligible Customer is required to submit the COMPLETED application form together with the required supporting documents to the participating merchants.
- 3.2 Eligible Customer, whose application for AEON Credit’s Objective Financing/ General Easy Payment (OF)” Scheme is approved within the Campaign Period, will be referred to as “**Successful Participant**”. The Eligible Customer’s application must be submitted and approved by AEON Credit within the Campaign Period and all approval is at the sole discretion of AEON Credit based on its credit evaluation process.
- 3.3 The following criteria must be fulfilled to be Successful Participant:
 - 3.3.1 Application for **AEON Credit’s Objective Financing/ General Easy Payment (OF)**” Scheme shall be submitted and approved by AEON Credit within the Campaign Period; and
 - 3.3.2 Successful Participant shall execute the Sales & Purchase Agreement (S&P) upon approval of the **AEON Credit’s Objective Financing/ General Easy Payment (OF)**” Scheme application by AEON Credit; and
 - 3.3.3 The S&P shall be duly executed and recorded in AEON Credit Database by 31st August 2023.
- 3.4 Merchant shall insert the promo code “NW2306LD01” during the submission of each application.

4.0 **CAMPAIGN MECHANICS**

4.1 Successful Participant whose application is approved within the Campaign period will be eligible for:

4.1.1 **Extended Tenure of 48 Months**

4.1.1.1 Successful Participant is entitled to an extended tenure of 48 months with a minimum of RM3,000 financing amount.

4.1.1.2 Any application with smartphone products will be subjected to AEON Credit smartphone financing scheme.

4.1.1.3 This benefit does not apply to Elken's and telecommunication products.

4.1.2 **Lucky Draw Prizes**

Successful Participant is eligible to One (1) Lucky Draw Entry with an approved application within the Campaign period and the S&P is duly executed and recorded in AEON Credit Database by 31st August 2023.

5.0 **SELECTION OF LUCKY DRAW WINNERS, PRIZES & FULFILMENT**

5.1 Lucky Draw Prizes

5.1.1 At the end of the Campaign, one (1) Successful Participant will be selected randomly to be entitled to one (1) **“Lucky Draw” Prize (“Prize”)** only.

5.1.2 There will be thirty one (31) lucky draw winners in this Campaign.

Prize Rank	Description	Unit	Fulfilment Period
Grand Prize	Genting Dream Cruise Holiday Package for 2pax	1	Within ten (10) weeks from 31 st August 2023, (the last day of the Sales & Purchase Agreement duly executed and recorded in AEON Credit database).
Consolation Prize	Gintell Massage Cushion	30	
Total Number of Winners		31	

5.2 Based on the qualifying entries earned, Successful Participants will be shortlisted randomly by an automated selection system.

5.3 The announcement of lucky draw winner (“Winner”) will be made via AEON Credit Website, AEON Credit’s Facebook Page, AEON Wallet Promotion Page, SMS, phone call or email.

- 5.4 The shortlisted Winner will be contacted by AEON Credit/ appointed third party distributor for verification and address confirmation after the winners' announcement.
- 5.5 AEON Credit's appointed third-party distributor shall courier the Prize based on the home address registered by the Winner with AEON Credit. It shall be the Winner's responsibility to ensure that the home address provided is valid and up to date.
- 5.6 In the event the shortlisted Winner is not contactable after three (3) attempts on the same day for whatsoever reason(s) or the Winner wishes to withdraw from the Campaign upon being contacted by AEON Credit representative/ appointed third party distributor, he/she shall be disqualified from the Campaign.
- 5.7 In the event the Winner fails to collect his/her Prize within the collection period as informed by AEON Credit, the prize shall be forfeited and he/she shall waive any claims to that Prize after the collection date.
- 5.8 The account of Winner must be prompt and in good standing throughout the Campaign.
- 5.9 (i) GINTELL Massage Cushion:
- Prize will be delivered to each Winner's address registered in AEON Credit Service database- by way of courier services.
 - Warranty does not cover for internal electrical and mechanical parts against manufacturing defects for commercial used purpose.
 - 1 year warranty only cover internal electrical and mechanical parts against manufacturing defects.
 - The warranty does not cover damages caused by intentional, negligence, misuse of product and exterior parts and casings.
 - The warranty does not cover if damaged is directly caused by lighting, natural disasters, household pests' attacks, wrong voltage, flood, fire, theft, negligence, accidents, improper installation or improper maintenance or used not in accordance with the operation instructions furnished by GINTELL.
 - The colour/stock of Prize is subject to availability.
- 5.9(ii) Genting Dream Cruise Holiday:
- AEON Credit will award credits/ travel cash voucher (worth RM 5,000) for the Winner to redeem cruise holiday for 2 pax based on the cruise ship schedule. Travel period is valid within 1 year. However, if the Winner is unable to meet the Genting Dream Cruise schedule, the Winner can opt for other travel package with the appointed travel agency partner but the price of the travel package shall be within RM 5,000. Any upgrades will be borne by the Winner. No extension of the expiry date is allowed.
 - E-vouchers are non-transferable, non-refundable and cannot be exchanged for cash in part or full and is valid for a single transaction only.
 - Valid for Genting Dream Cruise packages by the appointed travel agency (By following latest cruise fare).
 - Genting Dream Cruise /Travel Package excluded Gratuities, Travel Insurance, Visa Fee & travelling expenses to the boarding destination.
 - If the value of the Cruise/Travel package purchased is less than the value of the travel cash voucher(s), any amount remaining from the transaction will be forfeited and will not be refunded.
 - Booking must be done by 31 December 2023 for travel period 1 November 2023 to 31 October 2024 (strictly no extension of the expiry date).

- However, travel package might have alteration time to time based on cruise and flight availability hence the terms and conditions from travel agency partner will be final.
- AEON Credit's appointed travel agent partner reserves the right to change, modify or amend the conditions herein at any time without notice.
- AEON Credit's appointed travel agent partner will not be responsible for any claims, demands, losses, costs, expenses and/or liabilities of any kind whatsoever, arising from or in connection with any transaction or dealing between Aeon Credit AEON Credit and the Winner.

6.0 GENERAL TERMS & CONDITIONS

- 6.1 By participating in this Campaign, the Successful Participant(s) deem to have read, understood and agreed to be bound by the Terms and Conditions stated herein.
- 6.2 Eligible Participant has read and agreed and hereby consents to the collection and processing of the personal information/ personal data as stated in our Privacy Notice on our website link <https://www.aeoncredit.com.my/privacy-policy>.
- 6.3 The standard interest rate, penalty, early settlement rebate and other charges apply to all Consumer Durable Easy Payment Products as documented in the Product Disclosure Sheet.
- 6.4 The Prize is not transferable to any third party, non-negotiable and non-exchangeable for cash or kind, in part or full.
- 6.5 AEON Credit reserves the right to substitute the Prize and Campaign offer with that of a similar nature/ value at any time without prior notice. The Prize is provided on an "as is" basis.
- 6.6 Participation in this Campaign does not entitle the Successful Participant to automatic approval of the financing amount and tenure upon application. The approval is subject to AEON Credit's credit evaluation process.
- 6.7 AEON Credit reserves the right to withdraw, cancel, suspend, extend or terminate this Campaign earlier in whole or in part, or to vary, delete or add to any of these Terms and Conditions at any time at its absolute discretion with notice. For the avoidance of doubt, any such cancellation, termination or suspension by AEON Credit shall not entitle the Successful Participant to any claim or compensation against AEON Credit for any loss or damage suffered or incurred by the Successful Participant whether as a direct or indirect result of the act of cancellation, termination or suspension.
- 6.8 AEON Credit's decision on all matters relating to the Campaign will be final and binding on all Successful Participant. No further correspondence or attempts to dispute such decisions will be considered by AEON Credit. If any matters arise which are not covered in these Terms and Conditions, it will be subject to the sole discretion of AEON Credit.
- 6.9 AEON Credit shall not be liable for or obliged to recognize or replace any defective, lost, damaged or stolen Prize upon delivery of the Prize to such Successful Participant where such defect, loss or damage in respect of the Prize is not due to the fault and/or negligence of AEON Credit.

- 6.10 AEON Credit reserves the right to disqualify the Eligible Participants from receiving the Prize in the event the Eligible Participants do not comply with any part of these Terms and Conditions, or has committed fraudulent or wrongful acts in relation to this Campaign and / or any transactions made thereof.
- 6.11 During the verification process, the winner's NRIC number must be identical to the original NRIC submitted during the application. Should the winner's NRIC number be different from the registered NRIC number with AEON Credit, the said winner shall be immediately disqualified and their prize shall be forfeited.
- 6.12 By participating in this Campaign, it is deemed that all Eligible Participants:
- 6.12.1 Consent to AEON Credit to collect, record, hold, store, use and disclose their personal information for purposes which are necessary or related to the participation in the Campaign; and
 - 6.12.2 Consent to AEON Credit to disclose their personal information including but not limited to their names, addresses, telephone numbers to any related and/or associate company within AEON Group/AEON Credit's existing or future business partners or strategic alliances and/or any other 3rd party as AEON Credit may in its absolute discretion deem necessary or expedient for the purposes of the Campaign and shall be used only in relation to and for purposes of the Campaign; and
 - 6.12.3 Consent that their photos or video recording to be used for current or future advertising and/or publicity in relation to the Campaign without any claim for neither payment nor compensation.
- 6.13 AEON Credit shall not be liable in any way whatsoever, for any event arising from any acts of God, war, riot, strike, lockout, industrial action, fire, flood, drought, storm, pandemic, technical or system failures of any kind, unauthorized human intervention and electronic or human error in the administration and processing for the Prize, in so far as AEON Credit has exerted appropriate measures to mitigate these risks with due care and diligence.
- 6.14 AEON Credit expressly excludes and disclaims any, representations, warranties, or endorsements, expressed or implied, written or oral, including but not limited to, any warranty of quality, merchantability or suitability or fitness for a particular purpose in respect of the Prize.
- 6.15 The Terms and Conditions may be amended from time to time and shall prevail over any provisions or representations contained in any other promotional or advertising materials. In the event of inconsistency, the latest version of these Terms and Conditions shall supersede any previous Terms and Conditions.
- 6.16 In no event shall AEON Credit nor any of its officers, employees, representatives and/or agents (including without limitation, any third party service providers engaged by AEON Credit for purposes of the Campaign) be liable to any person participating in this Campaign for any direct, indirect, special or consequential loss or damage (including, but not limited to, loss of income, profits or goodwill) arising from or in connection with this Campaign.
- 6.17 The Successful Participant shall not promise, offer, commit, give or accept any form of gratification or consideration of any kind as an inducement or reward for doing or

forbearance to do any act to obtain any form of benefit from AEON Credit. The Successful Participant shall comply with all anti-corruption or anti-bribery laws, policies or regulations including AEON Credit's Anti-Bribery Policy which can be found on AEON Credit's website. In the event that AEON Credit has reasonable ground to believe that the Successful Participant has not complied with this provision then AEON Credit may, in its sole discretion terminate the Successful Participant's participation without prejudice to any remedy available to it.

- 6.18 The Terms and Conditions herein shall be governed by and construed under the laws of Malaysia.